

Online Bidding

'A Guide to Online Bidding'

Online Bidding

If you have registered to bid on a lot in the auction, click “Sign in to bid” in the bidder section.

The screenshot shows the 'essential information group' logo in the top left and a 'x A N OTHER AUCTION' logo in the top right. The main heading is 'x A N Other Auction'. Below this are two white boxes. The left box is titled 'Viewer' with a monitor icon and contains the text: 'If you would like to view the auction but do not wish to bid, then simply click below to view the auction'. Below this text is a blue button labeled 'View live auctions'. The right box is titled 'Bidder' with a cursor icon and contains the text: 'If you have been assigned online bidding permissions, you will need to click below to sign in before you can bid online'. Below this text is a dark blue button labeled 'Sign in to bid'. A large red arrow points from the bottom right towards the 'Sign in to bid' button.

Online Bidding

Log into the auction bidding website using Auction Passport:

- Please log into Auction Passport using your email address and your password.



The secure way to access auction data and documents across the web



[Click here to sign up for free](#)

Existing Passport Users

Sign in to Auction Passport

Email Address:

Password:

Remember me on this device

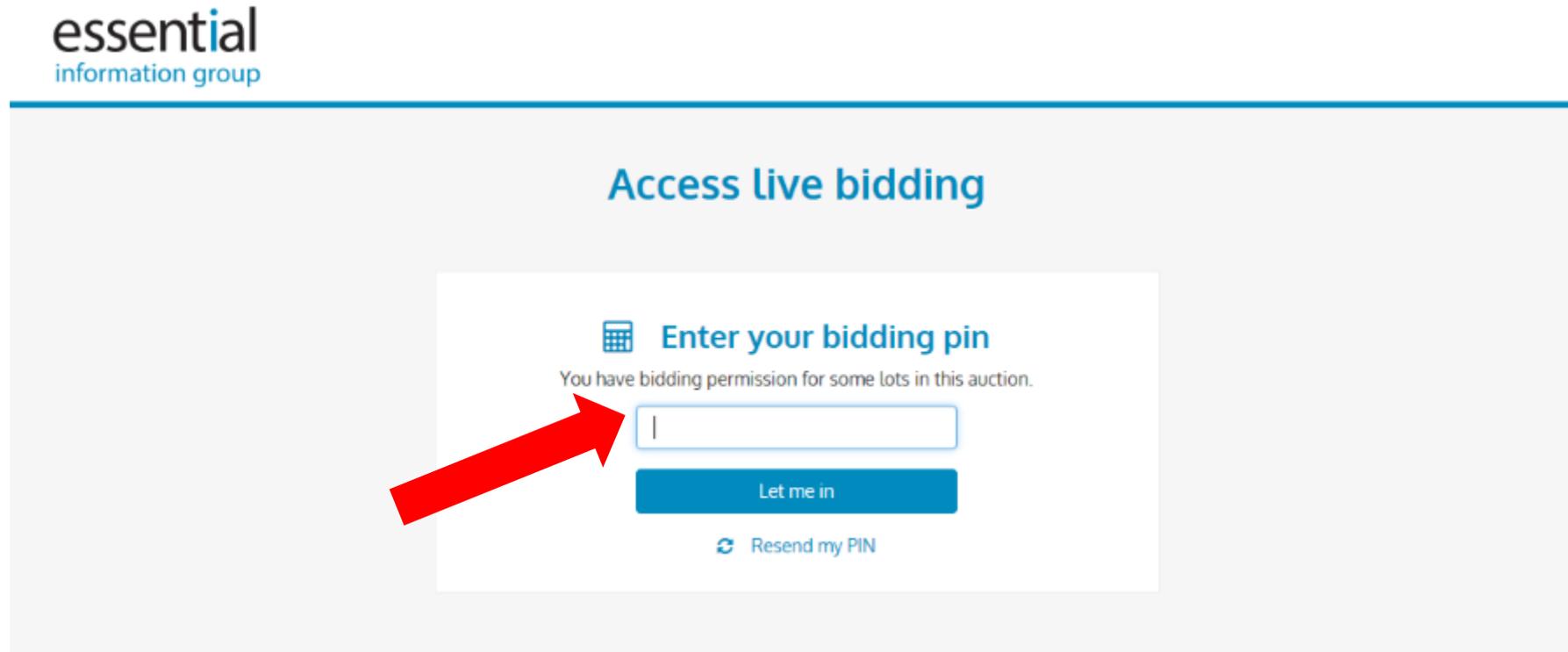
[Sign In](#)

[forgotten your password](#) | [need help logging in](#)

Online Bidding

Type in your bidding PIN:

- Your bidding PIN was sent to you by the auctioneer via email when you accepted the terms and conditions.



essential
information group

Access live bidding

 **Enter your bidding pin**

You have bidding permission for some lots in this auction.

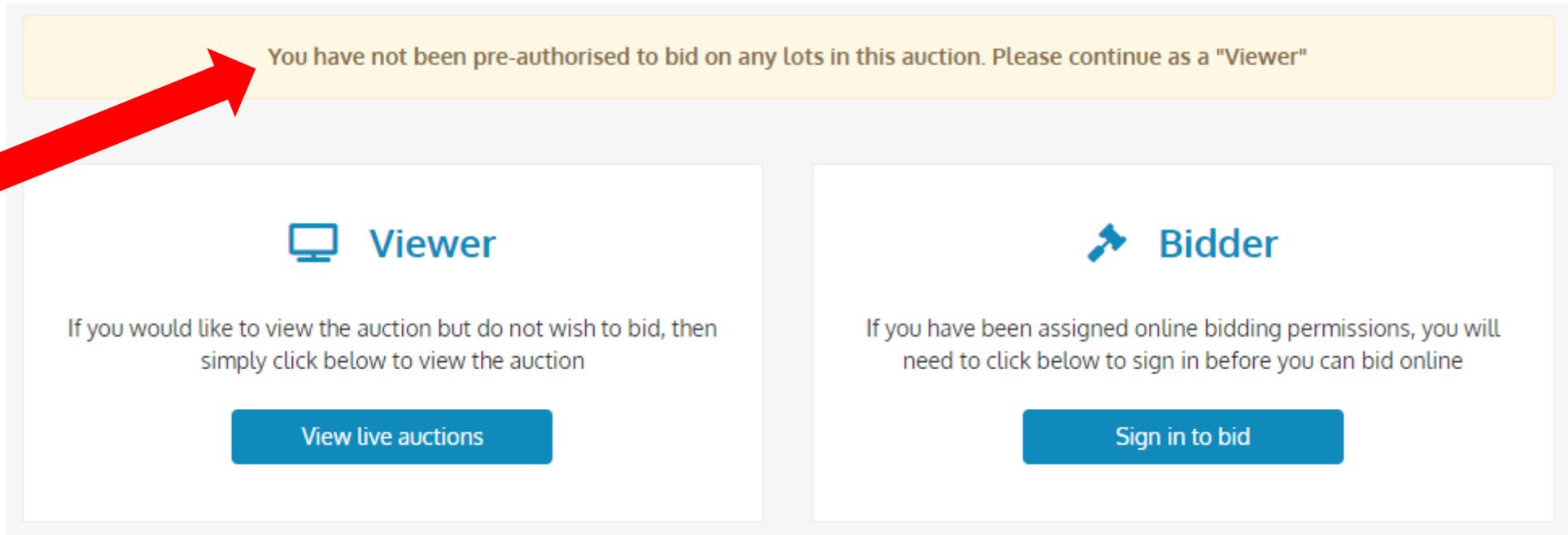
[Let me in](#)

[Resend my PIN](#)

Online Bidding

No Bidding Permissions:

- If you see the message below, you have not been assigned permission to bid on this auction by the auctioneer.
- This will be due to:
 - You must have contacted the auctioneer before the auction to set up online bidding.
 - You are logged in to the incorrect passport account – You must log in using the email address you specified to the auctioneer when registering to bid. The easiest way to get around this is to try and log in via a different browser e.g. Edge, Chrome, Firefox etc.



The screenshot shows a web interface with a yellow error message at the top: "You have not been pre-authorized to bid on any lots in this auction. Please continue as a 'Viewer'". A red arrow points from the left towards this message. Below the message are two columns. The left column is titled "Viewer" with a computer icon and contains the text "If you would like to view the auction but do not wish to bid, then simply click below to view the auction" and a blue button labeled "View live auctions". The right column is titled "Bidder" with a bid icon and contains the text "If you have been assigned online bidding permissions, you will need to click below to sign in before you can bid online" and a blue button labeled "Sign in to bid".

Online Bidding

Once you have logged in and the lot you are registered for is being offered, you will see the following:

The screenshot shows the 'essential information group' logo at the top left and 'X A N OTHER AUCTION' at the top right. The main content area is divided into several sections:

- Video Placeholder:** A large rounded rectangle containing the text 'Waiting for video...' and a circular loading icon. A red arrow points to it from the left.
- Lot Details:** A section titled 'Lot 4' with the address 'Flat 5, 101 Station Road, Redhill, Surrey, RH1 1DW'. It includes links for 'Full lot details', 'Order of sale', and 'Give us feedback'. A red arrow points to this section from above.
- Current Bid:** A section showing 'Current Bid' with a value of '£120,000' and currency conversions '\$138,864' and '€156,432'. Below this are three buttons: 'In the room', 'Internet bidder', and 'With you'. A red arrow points to this section from the bottom.
- Asking Price:** A section showing 'Asking price: £125,000' with currency conversions '\$144,650' and '€162,950'. Below this is a blue button labeled 'Place bid: £125,000'. A red arrow points to this section from the bottom.
- Image:** A small photograph of a white building with a green lawn. A red arrow points to it from the right.

A live video feed of the auction will appear here if one has been set up.

The current lot number, lot address and some useful quick links.

Here you will see the current bid and asking price.

An indication of where the current bid is (in the room / another internet bidder / with you).

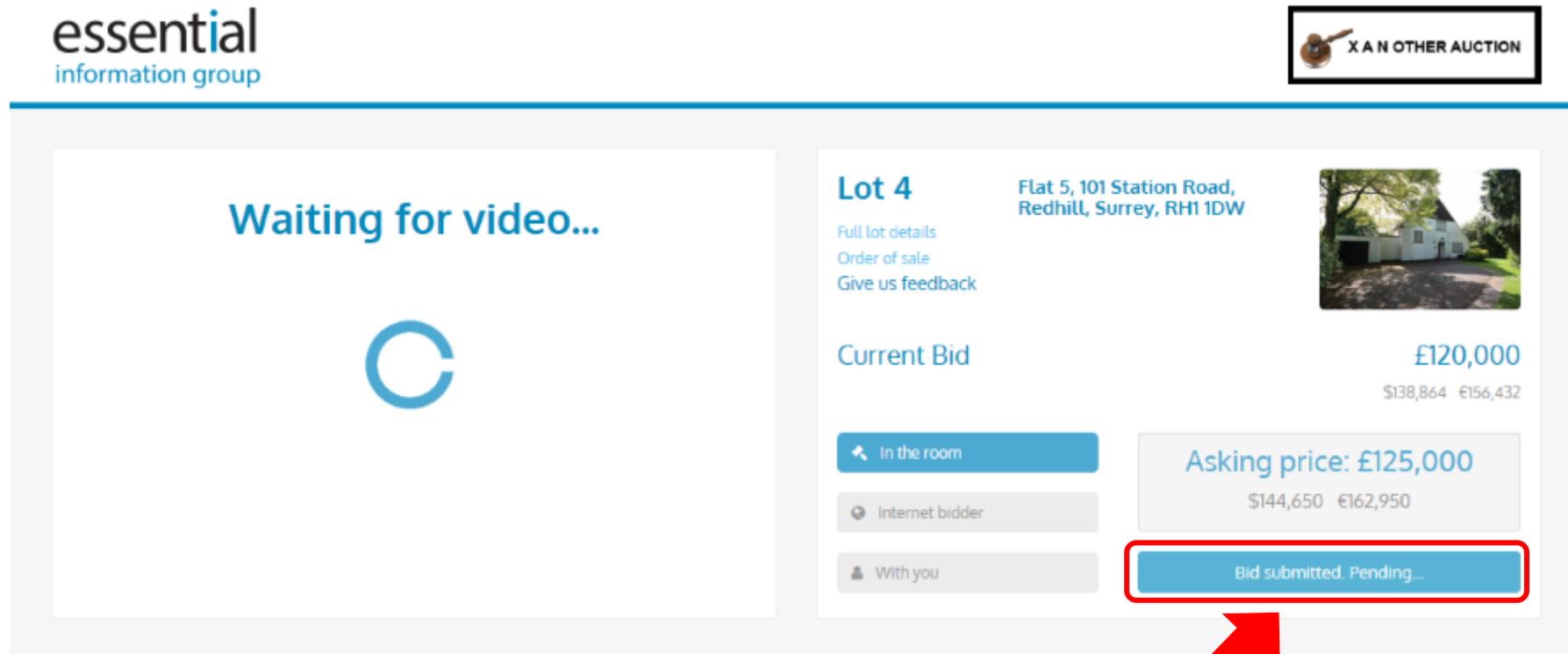
Press the 'Place Bid' button to place a bid at the current asking price; the auctioneer will be notified when you do.

Online Bidding

When a bid is placed:

- When a bid is placed, you will see that your bid has been submitted and is awaiting for the auctioneer to accept it.

If your bid is unsuccessful (e.g. the auctioneer accepts a bid from another bidder), the button will prompt you to place a bid at the next asking price.



The screenshot displays the 'essential information group' website interface. On the left, a large area shows 'Waiting for video...' with a circular loading icon. On the right, the details for 'Lot 4' are shown, including the address 'Flat 5, 101 Station Road, Redhill, Surrey, RH1 1DW' and a photograph of a house. The current bid is £120,000, and the asking price is £125,000. A blue button labeled 'Bid submitted. Pending...' is highlighted with a red box and a red arrow pointing to it from below. Other buttons include 'In the room', 'Internet bidder', and 'With you'. A small logo for 'X A N OTHER AUCTION' is visible in the top right corner.

Online Bidding

When your bid is accepted:

- You will be notified that your bid was successful and that you are now the highest bidder.

The screenshot displays the 'essential information group' logo in the top left and 'X A N OTHER AUCTION' in the top right. The main content area is split into two sections. The left section shows a video player with the text 'Waiting for video...' and a circular loading icon. The right section is for 'Lot 4', 'Flat 5, 101 Station Road, Redhill, Surrey, RH1 1DW'. It includes links for 'Full lot details', 'Order of sale', and 'Give us feedback'. The 'Current Bid' is £125,000, with equivalent values in dollars and euros. Below the bid information are three buttons: 'In the room', 'Internet bidder', and 'With you'. A red box highlights a notification area that says 'You are the highest bidder' above a 'Bid successful' button. A red arrow points from the 'With you' button to the 'Bid successful' button.

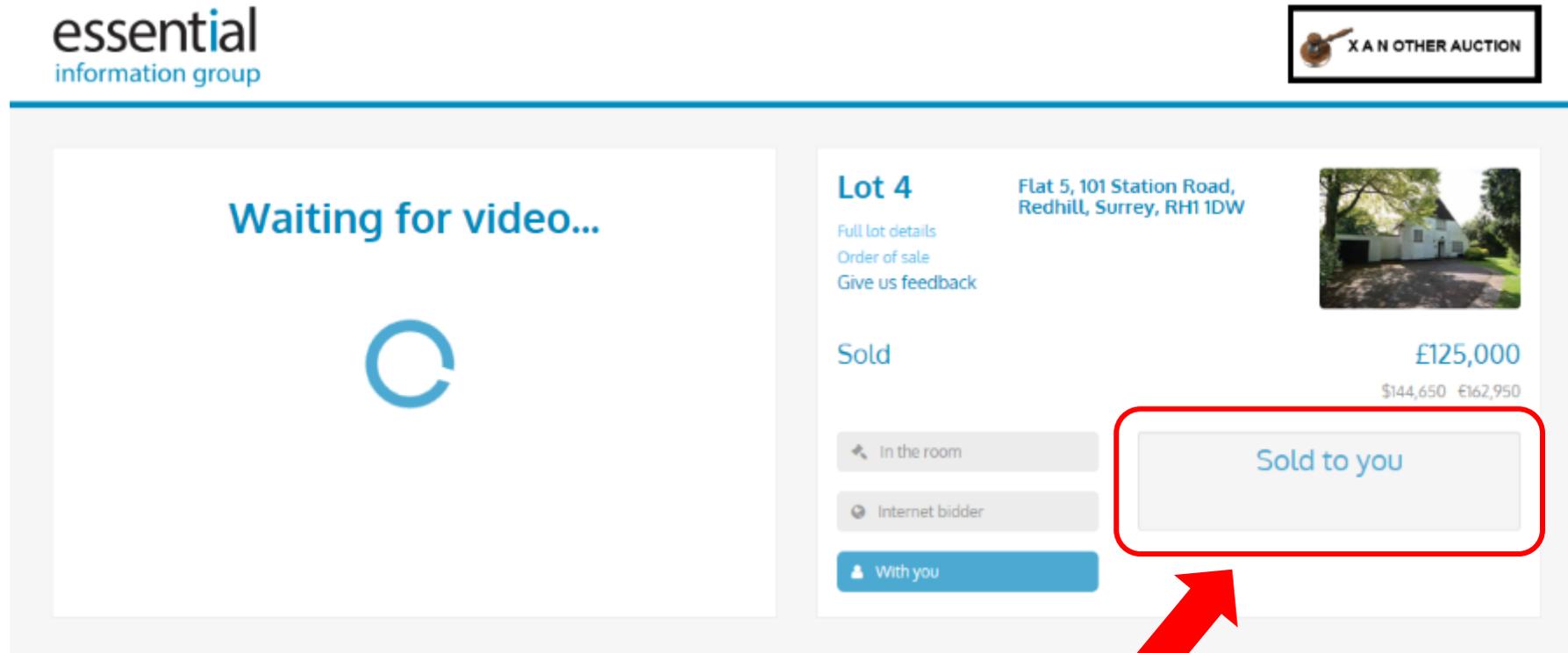
If you are outbid, the button will prompt you to bid again with the new asking price. You will also see here where the bid has come from.

The button will read 'Bid Successful' if your bid is accepted, and 'You are the highest bidder' will appear above

Online Bidding

When you successfully win the lot:

- If your offer is accepted as the winning bid, the button will be replaced by a message reading 'Sold to You'.
You will also receive an email confirming your successful purchase.



The screenshot displays the 'essential information group' logo in the top left and 'X A N OTHER AUCTION' in the top right. The main content area is split into two panels. The left panel shows 'Waiting for video...' with a circular refresh icon. The right panel displays 'Lot 4' for 'Flat 5, 101 Station Road, Redhill, Surrey, RH1 1DW'. It includes links for 'Full lot details', 'Order of sale', and 'Give us feedback'. The lot is marked 'Sold' for '£125,000' (with '\$144,650' and '€162,950' also shown). Below this are three bidding options: 'In the room', 'Internet bidder', and 'With you'. A red box highlights the 'Sold to you' message, with a red arrow pointing to it from below.

The panel will update to show that you have bought the lot. The email sent to you will confirm the exact time that you bought the property, as well as how much you bought it for.